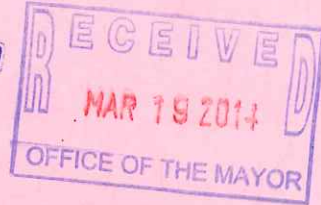


STAR

Special Thanks and Recognition



Date:

3/18/2014

Employee Recognized:

Kirk Bessler

Recommended By:

Oscar Diaz

Short description of "STAR-worthy" action:

Officer Bessler

was dispatched to a snowplowing complaint. He
saw an older woman had been plowed in and offered to come
to her home when he got off duty to help her. He
did call her back but she did not take him up on the
offer. See email

Please return this form to your Manager

From: Mary Noreen [mailto:seraphimangel47@yahoo.com]

Sent: Tuesday, March 18, 2014 10:40 AM

To: Mayor Nickels

Subject: An Officer and a Gentleman

Dear Mayor Nickels,

I am writing to you to acknowledge a Manitowoc officer who went above and beyond. On February 16, a private person plowed snow at a residence across the street from my home. At that time, he

pushed all of the snow from across the street into the bank of snow on my side of the street. The snow ended up landing on my sidewalk area and blocking a good portion of the walk. He also left a large amount of snow in the road that would eventually end up in my driveway apron during the next city plow. When I called the city they told me to call the police department. Officer Bessler showed up shortly after but by then the person doing the plowing had left.

As I was talking to the officer, I saw the truck go past my home. Officer Bessler went to his car to see if he could catch up with the plow driver. Then Officer Bessler called me back and stated that he did talk to the man and it appeared he was in the area just doing a favor for someone. Officer Bessler told me that he did not push the driver about coming back to clean up (but did mention it to him) as he felt the snow issues this winter were a touchy subject. I thanked him for what he did do to address my concerns and further stated that since I do my own snow removal I was concerned about the next day and how I was going to handle all of that snow. He then told me that he would call me the next day before his shift and if the man had not come back to take care of the problem that he (Officer Bessler) would come and take care of it for me. I told him I could not ask an officer of the law to come to my home and do snow removal. He stated that he would be coming to do so as a civilian and before his shift started. A man of his word, Officer Bessler called me the following morning. I was, thankfully, able to tell him that I had asked a neighbor to give me an assist with the snow. I thanked him for his kindness as well as his service to the city.

He truly is a good representative of this city as well as a very kind and caring human being.

Thank you for your time and attention,

Mary N. Rodewald
1117 S 16th Street